

SURESH UPPE

Senior Data Analyst | Power BI · SQL · Python
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PROFESSIONAL SUMMARY

Senior Data Analyst with 8 years of experience designing, developing, and optimizing end-to-end Business Intelligence solutions using Power BI and Tableau for global stakeholders across cybersecurity, audit & assurance, global service desk, and operations domains. Proven expertise in building scalable data models, writing complex DAX measures, and delivering high-performance dashboards aligned to enterprise risk, compliance, and KPI reporting needs. Skilled in integrating data from SQL Server, SharePoint, and ServiceNow; automating reporting pipelines; and applying Python (logistic regression) for sentiment analysis. Adept at collaborating with senior leadership across global regions to define KPIs, standardize reporting processes, and drive data-driven decision-making.

TECHNICAL SKILLS

BI & Visualization: Power BI Desktop & Service, Tableau, Power Query (M), DAX, Microsoft Fabric, Report Builder

Data & Databases: Excel (Advanced), SQL, Data Modeling (Star Schema, Snowflake Schema)

Integration & Automation: SharePoint, Nintex, Power Apps, ServiceNow, Automated Report Delivery, Data Refresh Scheduling, Data Pipelines

Analytics & Programming: Python (pandas, logistic regression, sentiment analysis), Statistical Analysis, Survey Analytics

Governance & Compliance: Row-Level Security (RLS), GRC Metrics, KRI Reporting, Risk & Compliance Reporting, Audit Assurance, Data Governance

Workflow & Delivery: Agile (JIRA), Stakeholder Reporting, Cross-functional Collaboration, QA Frameworks

PROFESSIONAL EXPERIENCE

Wells Fargo

Mar 2025 – Present

Senior Information Security Analyst

Hyderabad

- Developed and delivered 6+ monthly Power BI reports covering RA & KRI scorecards, Phishing, DLP, IAM, RCSA, Vulnerability Management, and Policy Adherence for global regions across APAC, EMEA, and Americas.
- Automated monthly report delivery using Microsoft Fabric data pipelines and scheduled refresh, reducing manual effort by ~20% and eliminating reporting delays.
- Built QA frameworks to validate data flow and transformation logic across 5+ third-party Power BI reports, ensuring accuracy and compliance with internal control standards.
- Performed quality assurance reviews on exceptions reports, validating evidence and documentation alignment with enterprise compliance requirements.
- Collaborated with cross-functional cybersecurity teams across 3+ global regions to standardize reporting processes and improve governance of enterprise risk and KRI metrics.

Deloitte

Dec 2022 – Mar 2025

Senior Analyst

Hyderabad

- Partnered with senior leadership across 12+ global regions to collect, analyze, and report learning and audit assurance data for quarterly business reviews.
- Designed and deployed data collection workflows using Nintex and Power Apps, distributing forms to 12 global leaders and centralizing responses in SharePoint for reporting.
- Built 4+ Power BI and Tableau dashboards tracking audit assurance KPIs, learning module effectiveness, and program engagement — used directly by regional leadership for decision-making.
- Applied Python (logistic regression) for sentiment analysis on survey and feedback data across 600+ global learning programs, surfacing insights that informed content redesigns.
- Developed an internal SharePoint timesheet system integrated with Power BI, providing weekly and monthly utilization insights across a team of 12 consultants.
- Designed L1 and L3 learning module reports tracking engagement and module effectiveness across 5+ global programs.

DXC Technology

Associate Professional SDC

Jan 2020 – Dec 2022

Bangalore

- Generated monthly service desk performance reports for 8+ global clients using ServiceNow data, tracking incident volumes, SLA adherence, and resolution trends.
- Cleaned and transformed raw service desk data using Python and Excel, enabling accurate classification of 10,000+ tickets by product type and issue category.
- Provided structured training data inputs and output definitions for the META automated ticket classification tool, contributing to automated categorization of historical service data.
- Built client-facing Power BI dashboards presenting service desk KPIs and trend analysis, improving visibility into resolution performance across global accounts.
- Recognized as Xceed Kaizen Champion for driving process improvement initiatives that reduced reporting turnaround time.

Accenture

Process Development Associate

Dec 2017 – Apr 2019

Hyderabad

- Collected and consolidated daily production metrics from all teams, maintaining Weekly and Monthly Business Reviews (WBR/MBR) for senior stakeholders.
- Built and maintained Excel-based dashboards and PowerPoint visual summaries used for executive reporting.
- Analyzed large datasets to identify fraud patterns and operational anomalies, contributing to data-driven process improvements.
- Following this role, completed a full-time Full Stack Data Science program at Jigsaw Academy (Apr 2019 – Nov 2019), earning certification in data science and laying the technical foundation for a career pivot into analytics and BI.

CERTIFICATIONS

Microsoft Power BI Data Analyst (PL-300)	In Progress
Full Stack Data Science – Jigsaw Academy	Nov 2019
Analytics for Leaders – Jigsaw Academy	Jan 2020
Data, Data, Everywhere – Google Analytics	Apr 2021
Xceed Kaizen Champion Training – DXC Technology	Jun 2022
Skillsoft Digital Badges (Credentials): https://skillsoft.digitalbadges.skillsoft.com/profile/uppe131995/wallet	

EDUCATION

BACHELOR'S DEGREE Information Technology MREC (A)	April, 2016
INTERMEDIATE MPC Sri Gayatri Junior College	March, 2012

KEY ACHIEVEMENTS

- Supported the META automated ticket classification tool at DXC by providing training data inputs and defining output requirements.
- Deployed enterprise-wide survey frameworks at Deloitte across global regions.
- Recognized as Xceed Kaizen Champion at DXC Technology for process improvement initiatives.
- Developed internal SharePoint timesheet system connected to Power BI, providing weekly and monthly team utilization insights.